

FLORIDA BUSINESSES CHOOSE THEIR OWN NATURAL GAS SUPPLIERS

What is natural gas choice?



In the past, Florida commercial customers weren't able to choose their natural gas supplier, and gas was only supplied by the utility. Today, you have more options. You can still use the utility for natural gas supply (e.g., TECO, Florida City Gas, Central Florida Gas).

However, different suppliers offer more rate options than utilities, allowing you to choose the best plan for your unique business needs. No matter which company supplies the gas, your utility still delivers the gas, reads the meter and performs all the same services as before.

What is the difference between a fixed rate and a variable rate?



If you currently get your gas supply from the utility, you have what's called a variable rate. The price per therm changes each month, and while some utilities have more consistent pricing than others, there's no way to tell what the price will be.

A fixed rate is only available from third-party suppliers, not the utility. A fixed rate means you always keep the same price per therm, no matter what the market does or the utility charges.

The fixed rate could end up being lower than the variable rate, or it could be higher. The advantage of locking in a rate is it makes the gas bills consistent. When your cost per unit is exactly the same, your bill only changes when your usage does.

Will I receive multiple natural gas bills?



When you choose natural gas from a third-party supplier, you receive two bills: one from your utility for natural gas delivery and one from your supplier for the gas itself. This makes it easier to know who to call in case

of a bill question and helps you better track your actual energy costs.

Can I save money by choosing a different supplier?



Many customers do save money by choosing a supplier, but there's no way to tell in advance whether you'll save. Instead, customers switch because they prefer the products and services another supplier can offer, such as rate plans or customer service.

Why would a business owner switch to Infinite Energy?



Infinite Energy supplies natural gas to more than 8,000 businesses across Florida, making us the largest natural gas marketer in the state. Whether you want to save money, budget costs more efficiently or just hedge against market risks, Infinite Energy will create a custom plan to support your energy goals.

Who should I contact for a service problem or safety concern?



The utility is always responsible for delivering natural gas safely and reliably. If you have service issues or safety concerns, you should contact the utility directly. If you have an emergency, such as smelling the distinctive "rotten egg" odor of a natural gas leak, you should dial 911 immediately.

What if the supplier doesn't deliver the natural gas?



In the unlikely event that a supplier fails to deliver natural gas, the utility continues to supply your gas. Only an emergency situation can disrupt gas supply.

Is it difficult to enroll?



Not at all! Once we get a completed agreement, we'll notify the utility and take care of the process to make the transition seamless for you.